

The Bank of Charlotte County

P.O. Box 336, Phenix, Virginia 23959 • 434-542-5111

Member FDIC



Important Notice Effective March 23, 2020

Dear Valued Customer,

In an effort to comply with State and Federal recommendations regarding the Coronavirus (COVID-19), your bank will make changes to lobby operations effective Monday, March 23rd. We are temporarily redirecting routine lobby traffic to our walk up and drive thru windows. Your bankers are available by telephone and appointment to assist you with deposit or loan account openings, safe deposit box access or banking needs which may not be practical through our other facilities.

We encourage you to utilize our ATM, night depository, telephone banking system and online banking products. Should you currently not be taking advantage of these, we will be happy to assist you in enrolling. We are excited to announce the availability of mobile banking and mobile deposit in the very near future.

Please visit our website at www.bankofcharlotte.com for information on BCC products and services and for continual updates.

Your bank will continue to focus on our customers' health and well being and looks forward to getting back to business as usual. Please remember that we are here to help and should you encounter financial hardship we encourage you to contact one of our bankers for assistance.

The "Old Reliable" has faithfully served our customers and communities since 1912 and we thank you for your continued trust during this challenging time.

Sincerely,

A handwritten signature in black ink that reads "Dabney T. P. Gilliam, Jr.".

Dabney T. P. Gilliam, Jr.

President & CEO

The Bank of Charlotte County

BRANCHES: BROOKNEAL • CHARLOTTE COURT HOUSE • KEYSVILLE

